Chanel Functionalities –
Client Profile Analysis and Transaction Relevance Assessment

No.	Type of Activity	Branch	Citibank Online	Mobile Application (operated by a Relationship Manager)
1.	Knowledge and Experience	✓	✓	✓
2.	Client Profile Analysis	✓	✓	✓
3.	Transaction Relevance Assessment	✓		✓

1. **Customer Knowledge and Experience Assessment** – examination of the Customer's knowledge and investment experience in the field of Products and Services, based on adequate information provided by the Customer, as well as information on the Customer possessed by the Bank, in order to determine whether a given Service is suitable for the Customer in the context of his knowledge of investing in the financial market in terms of given Products and investment experience.
2. **Customer Risk Profile** – the overall financial situation of the Customer, his goals, investment horizon and the level of accepted risk, determined by the Bank in connection with the conclusion of the contract for the provision of investment advisory services on the basis of information provided by the Customer as well as information about the Customer possessed by the Bank.
3. **Transaction Relevance Assessment** – as part of the Service for accepting and transmitting Purchase and Repurchase Orders and providing other declarations of intent regarding Client Shares, Funds Receiving and Transfer Orders for the Purchase or Sale of Securities or executing Orders on the Customer's account regarding the purchase or sale of Debt Securities. The Bank assesses valuable and in the scope of concluding Dual Currency Investment Transactions in the context of the Transaction's suitability for the Assessment of Customer Knowledge and Experience.

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