

Chanel Functionalities – Dual Currency Investment

Type of Activity	CitiPhone	Branch	Other	Citibank Online	Mobile Application
Opening a Dual Currency Investment	–	Yes	Yes	Yes	–
Termination of Dual Currency Investment	Yes	Yes	–	–	–
Checking the current offer of Dual Currency Investment	Yes	Yes	Yes	Yes	–
Granting a power of attorney	–	Yes	–	–	–
Revocation of the power of attorney	–	Yes	–	–	–
Data change	–	Yes	–	–	–
Checking the terms and conditions of open investments Dual currency	Yes	Yes	Yes	Yes	–
Checking the result of matured Investments Dual currency	Yes	Yes	Yes	Yes	–
Conclusion of the Framework Agreement for Dual Currency Investments	–	Yes	–	–	Yes
Termination of the Dual Currency Investment Framework Agreement	–	Yes	–	–	–
Instruction for the payment of funds by the heir	–	Yes	–	–	–

The availability of some channels may be conditional on meeting the requirements set out in the Terms and Conditions of Investment Products.